

RapidShare blocked malicious third party programs

Today our system was flooded by activities that turned out to be the result of a third-party program which has not been identified yet. Of course we are glad to see that our service inspires programmers to write software especially for other RapidShare customers. However, in some cases such software can cause unintended problems to our servers. This especially likes to happen with software used by thousands of users

. In this case we have been forced to ban IP addresses that appear to be using the program in question. So if you have been unable to connect to the RapidShare homepage today, you probably have used that program. The IP ban will be removed after 30 minutes, but will be applied again instantly if the harmful activities continue. Please do not use the program again.

At this point we would like to underline our warnings about third-party software that asks you to enter your RapidShare login information. Although most such programs might be safe and useful tools for uploading, downloading or managing your files comfortably, they can also easily steal your password and send it to the program's developer. Please be aware of this risk whenever you are asked to provide your RapidShare account information. RapidShare will not compensate for damages in

any way caused to you by using such programs.